

# **Tender No: IPR/TN/PUR/ET/18-19/45 DATED 28/12/2018**

## **Section-C**

### **(A) Scope, terms and conditions for vendor/bidder:**

1. The supply, installation and commissioning will be at IPR campus.
2. The preferred make for active components be of HPE/CISCO/Arista/Dell.
3. Vendor has to integrate the network switches in existing network management software i.e. HP IMC.
4. Dust caps will be provided by the vendor on the connectors, couplers and switches (to cover unused fiber and Ethernet ports)
5. The vendor will be responsible to install and configure active components at IPR's requirement.
6. The vendor will provide necessary administration training for supplied network switches. In case, if vendor cannot provide training then vendor will arrange training from OEM (Original Equipment Manufacturer).

### **(B) Warranty and support:**

1. The vendor has to provide minimum 3 years warranty for supplied network switches, fiber modules and stacking accessories. The warranty will start from the date of acceptance.
2. The Bidder has to provide Technical support for administration/maintenance as and when required/requested (both software and hardware levels) of proposed Network Switches during warranty period. The bidder must send support engineer on the site within 24 hours after problem report.

**IMPORTANT NOTE: OEM/bidder have to supply their latest make/model of hardware devices compatible with proposed solution. OEM/bidder should not supply any Hardware, Software and other related devices which are nearing its End-of-Life criteria, even though they may not have been declared at the time of delivery.**

- (C) Completion Period:** The entire material to be supplied, installed and configured within **1.5 months** from the date of purchase order.